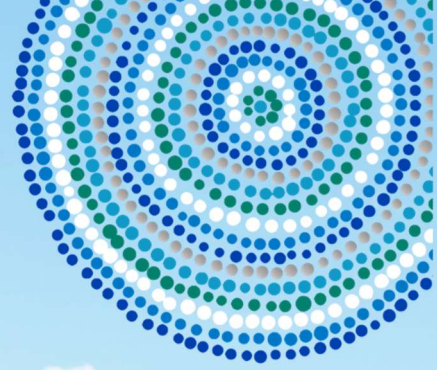


AM-YAC Indigenous Community Trust

Community Assistance Programs Rule Book – November 2023



PerpetualGROUP



About the Trust

The charitable objectives and purposes of the AM-YAC Indigenous Community Trust are:

- The relief of poverty, sickness, suffering, destitution, misfortune and helplessness in the community
- To provide grants, scholarships, bursaries and other assistance (financial or otherwise) for the education, including vocational training and economic and enterprise training of the members of the community
- To promote health in the community
- To provide for the needs of the elderly and infirm members of the community
- To provide cultural and heritage benefits to the community
- To provide grants and other assistance for the protection and preservation of the natural environment
- To provide transport and communication services to the community
- To provide for the long-term needs of future generations of members of the community
- To promote, protect and maintain the traditional laws and culture of the community.
- To provide assistance to the community for housing programs
- To provide funding for or to implement community projects, facilities, and activities to further these charitable objects and purposes to the extent that doing so is consistent with Charities Act 2013 or is charitable at law.

Community assistance programs are developed in partnership with the Trust Advisory Council.

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Executive Office

The Executive Office provides the following services in the support of AM-YAC members on behalf of the Trustee:

- **Communication** – communication with AM-YAC members regarding the Trust's charitable programs and application processes
- **Application handling** – all enquiries and applications for assistance to AM-YAC members.
- **Record management** – maintaining confidential records including AM-YAC member entitlement balances.
- **Reporting** – quarterly and annual reports to the Trustee and Trust Advisory Council.
- **Support for the Advisory Council and Scholarship Committee** – issuing meeting notices, preparation of fee schedules and payee advice.
- **Advisor to the Trust** – Providing advice regarding efficient executive office operations and complementary services offered by government and non-government organisation.

Contact us

Phone: 08 8349 0830

Email: trust@amyac.com.au

Application Forms Online

<https://amyac.com.au/trust/am-yac-trust-community-assistance/>

Service Standards

The Trustee and the Executive Office strive to meet the following service standards in support of AM-YAC members:

Telephone service during business hours in South Australia	9.30 am to 2:00 pm
Voice mail checked on weekends, public holidays and Christmas office closure. Emergency circumstances involving critical health and safety of AM-YAC members will be acted on (excludes Easter Friday, Easter Sunday and Christmas Day)	11am daily
Acknowledgement of receipt of applications	2 business days
Approval where the application is aligned with policy and budget (non-emergency circumstances)	3 days
Service delivery where the application is aligned with policy and budget	5 business days
Response where an application does not align with these policies or the trust expenditure budget	Circular resolution by Advisory Council quorum

Community Assistance Programs



Health and Medical

Up to \$2,000
per year

Who is it for?

AM-YAC members and their children who require support with urgent and essential medical treatment.

What is it?

Support for AM-YAC members and their children to meet the costs of urgent and essential medical requirements which are not government funded.

Applicants requiring support with costs of medical related travel are asked to provide evidence of an appointment and complete Patient Assisted Transport Scheme (PATs) forms where it applies. When PATs monies are returned back to the Trust they are put back into the Member's medical allocation for the year.

Support with accommodation and food vouchers may be provided during travel associated with attending the medical appointment or treatment and travelling to or from the appointment.

Support may be available for the following when not already covered by Medicare:

What can be funded

- ✓ X rays, scans, medical tests, medical treatment prescribed by a Medical Practitioner
- ✓ Dental treatment
- ✓ Glasses and optical treatment
- ✓ Physiotherapy and podiatry
- ✓ Medication prescribed or recommended by a medical practitioner
- ✓ Preventative health measures recommended by medical practitioner e.g., counselling and/or quit smoking programs
- ✓ Reasonable travel and accommodation expenses for appointments more than 75km away from place of residence
- ✓ Dialysis treatment related travel – food, fuel, bus ticket up to \$150 each week they travel

What cannot be funded

- ✗ Cash Payments
- ✗ Items covered by Medicare
- ✗ Items covered by government and hospitals
- ✗ Non-prescription glasses
- ✗ Vehicle maintenance and repairs
- ✗ Food vouchers after the patient has returned home



Serious Illness & Emergency

Un-capped

Who is it for?

Immediate family members in support of a terminally ill or seriously ill AM-YAC member.

What is it?

Funding to assist a terminally ill or seriously ill AM-YAC members and their immediate family.

An immediate family member is to be nominated to communicate with the executive office.

A letter from the hospital or a doctor must be provided with the first application under this program, to verify that the medical condition requires ongoing treatment and or visits to a medical specialist.

Funding will be provided if other community or government funding (e.g., PATS) cannot be obtained.

What can be funded

- ✓ Medical related costs not covered by government
- ✓ Immediate family travel costs (between towns and cities) to attend the bedside of a seriously or terminally ill AM-YAC member
- ✓ Accommodation
- ✓ Food
- ✓ Other Key Factors

What cannot be funded

- ✗ Support of non-members
- ✗ Travel costs of large family groups
- ✗ Airline tickets
- ✗ Vehicle maintenance and repairs



Carer's Assistance

Up to \$1,000
per year

Who is it for?

AM-YAC members and their immediate family where a carer is required to support them with a medical condition.

What is it?

Support to an AM-YAC member with a medical condition to enable a carer to assist them attend appointments and receive medical treatment.

The carer must be nominated by the AM-YAC members' family.

Medical conditions might include:

- A disability
- Are under 18 years of age
- A serious medical condition
- Aged or frail, and
- travelling for medical care.

An application to the PATS Program is requested before lodging an application to the Trust – documentation must be provided.

What can be funded

- ✓ Travel
- ✓ Food
- ✓ Accommodation

What cannot be funded

- ✗ Multiple carers for the same patient
- ✗ Vehicle maintenance and repairs



Patient Assistance Transport Scheme (PATS)

Who is it for?

AM-YAC members who live in rural South Australia who require assistance to travel to medical appointments.

What is it?

A government program provided by SA Health for people living in regional centres that need to travel more than 100km to see a medical specialist.

PATS refunds are credited to the AM-YAC members medical allowance balance, enabling more support to be available to the AM-YAC member.

See the following website for terms and conditions <https://www.pats.sa.gov.au/>

Phone: 1300 341 684

Email: pats@sa.gov.au

What can be funded

- ✓ Travel for scheduled medical appointments and treatment

What cannot be funded

- ✗ Medical related emergencies
- ✗ Travel for dental
- ✗ Travel for optometrists
- ✗ Travel for speech pathologists
- ✗ Travel for podiatry
- ✗ Travel for Physiotherapy



Ngangkari Assistance

Up to \$1,000

Per treatment

Who is it for?

AM-YAC members that require Ngangkari treatment.

What is it?

Support members to receive treatment from an approved Ngangkari as part of the overall health and medical allowance of \$2000 per year.

Ngangkari's must be approved by a member of the Trust Advisory Council appointed to do so.

The treating Ngangkari's must submit an invoice to the Executive Office.

If the Ngangkari does not have an ABN, they must also complete a Statement Of Supplier form.

What can be funded

- ✓ Up to \$1,000 per treatment

What cannot be funded

- ✗ Ngangkari's not approved by AM-YAC
- ✗ A Ngangkari without an ABN
- ✗ Reimbursement



Emergency Hardship

Up to \$1,500
per year

Who is it for?

To assist AM-YAC members who are suffering from a situation of extreme hardship.

What is it?

Assistance that constitutes relief of extreme poverty including homelessness or detrimental living conditions.

Applications need to include any payment plans or agreements where the member agrees not to let their debt get this high again i.e., in the case of high electricity or water bills.

The funding will be released in 2 stages. From 1 July and again 1 December and will run until funds are exhausted.

The Trustee will maintain a register of white goods and furniture provided under this program. No replacement will be approved within a 5 year period.

What can be funded

- ✓ access to clean water and functioning sewerage
- ✓ access to electricity
- ✓ air-conditioning to the home of an AM-YAC member
- ✓ essential whitegoods and furniture i.e., beds, fridge, washing machine
- ✓ any other purpose that constitutes relief of extreme poverty including homelessness or detrimental living conditions

What cannot be funded

- ✗ Non-essential household furniture
- ✗ Vehicle repairs and maintenance
- ✗ Cash payments



Elders' Funding

Once Off Payment

Who is it for?

AM-YAC members who are over **45 years of age** and considered Elders in the AM-YAC Community will be eligible for a payment of \$3,000.

AM-YAC members who reach **60 years of age** will be eligible for a second payment of \$5,000.

What is it?

One off payment of \$3000 to relieve Elders in the AM-YAC community.

The Trust Advisory Council will determine the number of Elders payments to be made during any given financial year.

Where the number of Elders' applications is higher than the funding amount available, the Trust Advisory Council will vote via secret ballot to determine the recipients during the relevant period.

The Trust Advisory Council may consider the period of time the AM-YAC member has waited for their Elders' payment and/or the AM-YAC member's contribution to the AM-YAC community and their knowledge of culture, geography and history.

What can be funded

- ✓ A \$3,000 once off cash payment for members 45 years and over
- ✓ A \$5,000 once off cash payment for members 60 years and over.

What cannot be funded

- ✗ Non AM-YAC members
- ✗ A second or third Elders payment
- ✗ AM-YAC members under 45 years of age



Funeral Program (AM-YAC members)

Up to \$15,000
per funeral

Who is it for?

AM-YAC members with an immediate family member who has passed away.

What is it?

Funding for costs associated with holding the funeral.

The deceased's family is required to nominate a person who will coordinate the support of the Trust, including:

- Provide an expenditure budget to the executive office regarding the application of the funds
- Provide documentation that confirms the date and location of the funeral and invoices of expenses to be covered by the Trust
- Determine family members assisted to attend the funeral
- Confirm that the family of the deceased has accessed government support for the funeral costs

What can be funded

- ✓ Returning the deceased's body home
- ✓ Undertaker's costs
- ✓ Coffin
- ✓ Burial costs
- ✓ Flowers and casket wreath
- ✓ Clothes for pall bearers and deceased's family
- ✓ Food for the wake, memorial or sorry camp
- ✓ Travel and accommodation costs for immediate family

What cannot be funded

- ✗ Vehicle repairs and maintenance
- ✗ Air travel tickets
- ✗ Non-members



Narrower Funeral Program (non-members)

Up to \$5,000
per funeral

Who is it for?

AM-YAC members who are immediate family of a non-member who has passed away.

What is it?

Assistance for an AM-YAC member to attend the funeral of an immediate family member, who is not an AM-YAC member.

Immediate family includes aunties, uncles and first cousins as per AM-YAC family relationships.

What can be funded

- ✓ travel and accommodation for the AM-YAC member and a non-member spouse, parent or child of an AM-YAC member who has passed.
- ✓ food for the wake, memorial or sorry camp
- ✓ Clothing

What cannot be funded

- ✗ Returning the deceased's body home
- ✗ Undertaker's costs
- ✗ Coffin
- ✗ Burial costs
- ✗ Non-members



Headstones and Memorials

Up to \$5,500
per year

Who is it for?

AM-YAC members immediate family

What is it?

To assist AM-YAC Members with the cost of a headstone for an immediate family members' grave.

What can be funded

- ✓ Costs associated with purchase, engraving and installing memorials of AM-YAC family members that have passed
- ✓ Materials for the construction of memorial plots including concrete, gravel and other materials.

What cannot be funded

- ✗ Costs not associated with headstones and memorials



Cultural Business

Up to \$1,000
per year

Who is it for?

AM-YAC members who are travelling to attend cultural business

What is it?

Financial support for AM-YAC travelling to participate in cultural and artistic activities associated with AM-YAC lore and culture.

Applications from AM-YAC men and boys to attend Men's Business are considered by the Watis of the Trust Advisory Council – the Cultural Sub-committee.

Applications from AM-YAC women and girls to attend Women's Business are considered by the Kungas of the Trust Advisory Council – the Cultural Sub-committee.

Funding for groups to 'return to country' can be requested with one application, with funding capped at \$750 per person or \$7,500.

Funding will not be approved until the following documentation is received:

- A list of all members and their children attending the event
- An itemised budget of funding requested and attached quotes
- Invoices and receipts as appropriate

The Trustee will maintain a register of essential camping equipment supplied (i.e., Swags) and will not issue replacements within a five year period.

What can be funded

- ✓ Fuel to travel to and from business
- ✓ Food for the purpose of attending business
- ✓ Essential camping equipment such as a swag or tent

What cannot be funded

- ✗ Vehicle repairs and maintenance
- ✗ Cash payments
- ✗ Tobacco and alcohol



Historical Hardship Enquiry

Enquiry Only

Who is it for?

Members who wish to enquire about their Historical Hardship payment.

What is it?

An enquiry regarding the Trustee's record of an AM-YAC member's Historical Hardship payment.

Members who applied for the Historical Hardship payment prior to 2009 were put on a Historical Hardship List and records are kept which show when payment was made to the AM-YAC members on the list. As of 13 November 2009, no new names could be added to this list.

The Trustee has completed the payments to AM-YAC members on the Historical Hardship List.

No new applications for Historical Hardship payments are being accepted by the Trustee.

AM-YAC members can make an enquiry regarding their record on the Historical Hardship List.

The Trustee will respond in writing and the Trustees response will be final.

AM-YAC members are required to lodge their own Historical Hardship Enquiry forms.

The enquiry is not an application to receive a Historical Hardship payment.

AGM Assistance Policy

Who is it for?

AM-YAC members who require assistance to attend the AM-YAC Annual General Meeting.

What is it?

AM-YAC members can apply for assistance with costs of travel, accommodation and food whilst attending the AM-YAC AGM in Coober Pedy.

Catering is provided at the AGM each day, including morning tea, lunch, coffee and tea all day. Soft drinks are not provided.

Applications must be completed and submitted to the Executive Office two weeks before the AGM. Late applications or last-minute changes may not be accepted.

AM-YAC members must book their own accommodation and provide a receipt to the Executive Office for reimbursement.

What can be funded

- ✓ Fuel. Members travelling to Coober Pedy for the AGM can apply for assistance with fuel. See the rates on p. 21.
- ✓ Food. Members can apply for a gift card (no tobacco, no alcohol) of \$200 to purchase food during the AGM at either IGA Coober Pedy or Coles Pt Augusta
- ✓ Accommodation. Costs for accommodation can be reimbursed for AM-YAC members. AMYAC members must book their own accommodation and provide a receipt to the Executive Office.

What cannot be funded

- ✗ Morning tea and lunch – this is available at the AGM
- ✗ Soft drinks



Ad Hoc Community Events

Up to \$3,000

Who is it for?

AM-YAC members who coordinate community events for the benefit of AM-YAC members.

What is it?

Assistance with To assist the AM-YAC Community coordinate and hold events for AM-YAC members.

Funding will be provided directly to suppliers.

Applications are directed to the Executive Office in writing and must include:

- Event date
- Event coordinator's contact details
- Event description and purpose
- Estimate of AM-YAC members to attend
- Itemised budget
- Supplier quotes if requested

What can be funded

- ✓ Catering, event tableware and consumables
- ✓ Hire of event related equipment including marquee, tables, chairs, mobile cool room and porta-loos.

What cannot be funded

- ✗ Direct funds to members
- ✗ Costs not associated with holding the event
- ✗ Cost of members travelling to attend the event



Fuel and Food Allowances

FUEL ALLOWANCES			
Coober Pedy – Glendambo	\$150	Whyalla - Port Augusta	\$70
Port Augusta – Glendambo	\$150	Marla - Coober Pedy	\$150
Adelaide - Port Augusta	\$120	Alice Springs – Marla	\$300
Ceduna - Port Augusta	\$150	Mimili – Marla	\$100
Indulkana - Marla	\$80	Amata – Marla	\$200
<p>* Maximum fuel per one way trip \$570 (Adelaide to Marla)</p> <p>** Fuel outside of listed townships: Distance (km) x \$0.25 = Fuel Allowance</p> <p>*** Jerry cans permitted for the balance of petrol allocations.</p>			

FOOD ALLOWANCES			
Day 1	\$70	Day 5	\$100
Day 2	\$100	Day 6	\$0
Day 3	\$100	Day 7	\$0
Day 4	\$100	Maximum weekly funds	\$500

OZ Minerals Scholarship Program

Pulkarar Nintiringkunyutjaku Manta palya Kanyinutjaku

For the AM-YAC community to further educate their children, for they are the young people of this land and provide a hopeful future reality.



OZ Minerals Scholarship Program

Who is it for?

AM-YAC members and children of AM-YAC members.

What is it?

Support to AM-YAC members and their children with costs of education.

The following programs are offered by the OZ Minerals Scholarship Program:

- Fully funded scholarships for up to 5 AM-YAC members to attend university in Adelaide
- Assistance up to \$10,000 per year for University, TAFE or similar qualifications
- Assistance with costs associated with the following education costs:
 - High School
 - Primary School
 - Lap top computers
 - Tutor for primary and high school students
 - School excursions and camps, including school sporting carnivals
 - Education needs of children with special needs

Applications can be submitted at any time and are not limited to a deadline.

The Trust can provide assistance in addition to government funding or other scholarship providers. Please provide documentation of other funding providers.

The AM-YAC IC Trust Scholarship Committee endorsed the following scholarship policies on 26 August 2022.

University Scholarship Program

Fully Funded
Per year

Who is it for?

AM-YAC members who are eligible to enrol in a university course.

What is it?

A competitive scholarship program where up to 5 AM-YAC members may be selected to receive a fully funded scholarship to attend university.

Successful applicants may receive assistance in the form of tuition fees, reference materials and equipment, and accommodation and meals costs.

This program is tailored to students who wish to attend University, this program **does** extend to remote or online learning.

A competitive application process is in place. Applicants must submit the following:

- An application letter that identifies the university course, career objective and commitment of the applicant
- University enrolment acceptance
- Documents that specify course fees, student association fees, course materials and accommodation costs

Applications and associated documents are to be submitted prior to 30 November each year.

Students receiving the support of the University Scholarship Program must provide their most recent academic results each semester to demonstrate their continuing enrolment in the university program.

What can be funded

- ✓ University course fees
- ✓ Student association fees
- ✓ Reference materials and essential equipment
- ✓ Excursions and/ or camps
- ✓ Accommodation costs
- ✓ Travel costs

What cannot be funded

- ✗ TAFE
- ✗ Cash payments
- ✗ Reimbursement

Tertiary Scholarship Program

Up to \$10,000
per year

Who is it for?

AM-YAC members who wish to obtain a qualification from a university, TAFE or similar institution.

What is it?

Applicants may apply for assistance with fees, compulsory reference books and course materials, excursions, camps and accommodation.

The course must provide a recognised qualification or trade certificate.

Applicants must submit the following:

- Documents that specify course qualifications and costs
- Enrolment acceptance

What can be funded

- ✓ A recognised qualification or trade certificate
- ✓ Fees if Higher Education Loan Program (HELP) is not available
- ✓ Reference materials and essential equipment
- ✓ Essential uniforms

What cannot be funded

- ✗ Courses that do not provide a recognised qualification or trade certificate
- ✗ Cash payments
- ✗ Reimbursement

High School Scholarship

Up to \$10,000
per year

Who is it for?

AM-YAC members with children attending high school.

What is it?

A parent or guardian of each eligible high school student can apply for up to \$10,000 of support with education costs for each student attending high school.

Applicants must provide a record showing a minimum school attendance of 30% or higher to qualify for this program.

This program includes:

- Assistance with uniform costs of up to \$1,000 per year
- School camps and excursions
- Exeat transport for boarding students
- Sporting events associated with the education curriculum
- The costs of engaging a qualified tutor up to 2 sessions per week:
 - A letter of support from the student's school, and
 - Credentials of the tutor to be engaged

What can be funded

- ✓ School fees
- ✓ School uniforms including hats and school bags
- ✓ Up to 2 pairs of school shoes per year
- ✓ Compulsory books and reference materials
- ✓ Excursions and camps
- ✓ School sport events
- ✓ Exeat transport for boarding students
- ✓ Children with special needs
- ✓ School music fee's
- ✓ School laptop hire

What cannot be funded

- ✗ Cash payments
- ✗ Reimbursements
- ✗ Casual clothing
- ✗ Casual shoes

Primary School Scholarship Program

Up to \$10,000
per year

Who is it for?

AM-YAC members with children attending primary school.

What is it?

A parent or guardian of eligible primary school students can apply for up to \$10,000 of support with education costs for each student attending primary school.

Applicants must provide a record showing a minimum school attendance of 30% or higher to qualify for this program. Not required for children attending their first year of school.

This program includes:

- Assistance with uniform costs of up to \$700 per year
- School camps and excursions
- Exeat transport for boarding students
- Sporting events associated with the education curriculum
- The costs of engaging a qualified tutor up to 2 sessions per week:
 - A letter of support from the student's school, and
 - Credentials of the tutor to be engaged

What can be funded

- ✓ School fees
- ✓ School uniforms including hats and school bags
- ✓ Up to 2 pairs of school shoes per year
- ✓ Compulsory books and reference materials
- ✓ Excursions and camps
- ✓ School sport events
- ✓ Exeat transport for boarding students
- ✓ Children with special needs

What cannot be funded

- ✗ Cash payments
- ✗ Reimbursements
- ✗ Casual clothing
- ✗ Casual shoes

Lap-top Computers

Laptop

per 4 years

Who is it for?

AM-YAC members and their children who require a computer for their education needs

What is it?

- Each eligible university or high school student can apply for one laptop every four years.
- Household with primary school age children may apply for one computer every four years.
- Approved applicants will receive a laptop with Microsoft Office or equivalent, a mouse and lap top bag, with approximate value of \$1,000.
- Where laptops are provided through the school curriculum at a cost to parents or guardians, payment will be made directly to the school on presentation of documentation.
- Where specialist computers are required for education needs i.e., Mac-book or similar, an equivalent payment can be made directly to a suitable technology provider.

What can be funded

- ✓ One laptop per four years for high school or university students
- ✓ One laptop per household for primary school students per four years
- ✓ Microsoft Office suite

What cannot be funded

- ✗ Mac-books

Wi-Fi Program

Up to \$1,020

per year

Who is it for?

AM-YAC member or children under their care who require Wi-Fi access to support their work, schooling or study requirements.

What is it?

- Each eligible AM-YAC member can apply for Wi-fi Program payment of \$85.00 per month.
- Approved applicants will receive a Wi-fi device with prepaid \$85.00 data or equivalent.
- Where AM-YAC member already has suitable tablet/device, \$85.00 prepaid data voucher are to be provided.
- Where AM-YAC member has NBN/ADSL wi-fi connection, reimbursement can be provided to support up to \$85.00 per member/household.

What can be funded

- ✓ One prepaid wi-fi device per household
- ✓ Prepaid wi-fi data voucher with company of Member choosing (Telstra, Optus etc)
- ✓ Wi-Fi cost reimbursement, with invoice in AM-YAC member name supplied per household

What cannot be funded

- ✗ Wi-fi Home Modems
- ✗ Mobile/Tablet Devices
- ✗ Mobile phone credit
- ✗ Wi-fi connections not within AM-YAC member name(s)

Other Support Services



Emergency Food Vouchers/Hampers/Clothes/ Toiletries

Centacare

Ceduna: Ph (08) 8625 3810

Coober Pedy: (08) 8641 1731

Pt Augusta: Ph (08) 8641 2379

Pt Lincoln: Ph (08) 8683 0733

Whyalla: Ph: (08) 8645 8233

www.centacarecdpp.org.au

Salvation Army

Adelaide Community Support Services: Ph (08) 8227 0199

Pt Augusta Community Support Services: Ph (08) 8641 1021

Pt Lincoln Community Support Services: Ph (08) 8682 6724

Whyalla Community Support Services: Ph (08) 8645 7150

<http://www.salvationarmy.org.au/en/Find-Us/South-Australia/Social-Support/n>

Uniting Care Wesley

Pt Adelaide: Ph (08) 8440 2290

<http://www.ucwpa.org.au/program-details-system-page/5n>

Nunkuwarrin Yunti

Adelaide: Ph (08) 8406 1600

<http://nunku.org.au/our-services/social-emotional/emergency-relief>.

Financial Assistance / Counselling

Uniting Care Wesley

No Interest Loan Scheme – Loans up to \$1,000

Covers; car repairs, fridge, washing machine, water heater, air conditioner, couch, TV or bed.

Pt Adelaide: Ph (08) 8440 2299

<http://www.ucwpa.org.au/program-details-system-page/13>

Centacare

Ceduna: Ph (08) 8625 3810

Coober Pedy: (08) 8641 1731

Pt Augusta: Ph (08) 8641 2379

Pt Lincoln: Ph (08) 8683 0733

Whyalla: Ph: (08) 8645 8233

www.centacarecdpp.org.au

Emergency Relief Program

<http://www.centacarecdpp.org.au/programs/financial-support/emergency-relief>

No Interest Loan Scheme

Loans up to \$1,000.

Covers; Whitegoods, Essential Household Items, Hot Water Services, Heating/Cooling Appliances, Medical Equipment.

<http://www.centacarecdpp.org.au/programs/financial-support/non-interest-loans>

Salvation Army

Emergency Relief

Ph: 1300 371 288

<http://www.salvationarmy.org.au/en/Get-Assistance/Financial-Assistance/>

Centrelink

Crisis Payment

Indigenous Phone Service: 1800 136 380

Nunkuwarrin Yunti

Adelaide: Ph (08) 8406 1600

<http://nunku.org.au/our-services/social-emotional/emergency-relief/>

Crisis Care After Hours Support

Emergency Relief

Ph: 13 16 11

Aboriginal Legal Rights Movement

Financial Counselling Service

Ph: 1800 643 222

Gamblers Anonymous Australia

Financial Counselling Service

Ph: (08) 8212 6933

<http://gaaaustralia.org.au/>

Legal Assistance

Aboriginal Legal Rights Movement

Ph: 1800 643 222

Rent Assistance / Housing

Housing SA

Help with Bond or Rent

Ph: 13 12 99

<https://www.sa.gov.au/topics/housing/contacts/housing-sa-contacts>

Anglicare SA

Adelaide: Ph (08) 8209 6660

Provides long-term accommodation to people on low incomes

<http://anglicaresa.com.au/housing/>

Salvation Army

Ph: 13 72 58

<http://www.salvationarmy.org.au/en/Get-Assistance/Housing/>

Furniture & Whitegoods Assistance

St Vincent de Paul Society

Ph: 1300 729 202

<https://www.vinnies.org.au/findhelp/view/135>

Wyatt Trust

Adelaide: Ph (08) 8224 0074

<http://wyatt.org.au/financial-wellbeing/>

Salvation Army

Port Augusta: Ph (08) 8641 1021

<http://www.salvationarmy.org.au/en/Get-Assistance/Financial-Assistance/>

Domestic Violence Services

Crisis Care After Hours Support

Ph: 13 16 11

Aboriginal Family Domestic Violence Hotline

Ph: 1800 019 123

1800RESPECT

Ph: 1800 737 732

<https://www.180orespect.org.au/>

Coober Pedy

Uniting Care Wesley

Ph: (08) 8672 3271

Mob: 0428 326 532

http://www.ucwcsa.org.au/cp_rdv_afvs.html

Umoona Tjutagku Health Service
Aboriginal Corporation

Ph: (08) 8672 5255

www.uths.com.au

Domestic Violence and Aboriginal Family
Violence Gateway

Ph: 1800 800 098

http://sacommunity.org/org/201834-Domestic_Violence_%2526_Aboriginal_Family_Violence_Gateway_Services

Port Augusta

Uniting Care Wesley

Ph: (08) 7628 3100

Mob: 0428 326 529

http://www.ucwcsa.org.au/pa_rdv_afvs.html

Domestic Violence and Aboriginal Family
Violence Gateway

Ph: 1800 800 098

http://sacommunity.org/org/201834-Domestic_Violence_%2526_Aboriginal_Family_Violence_Gateway_Services

Ceduna

Centacare

Ph: (08) 8625 3810

<http://www.centacarecdpp.org.au/programs/domestic-violence/ceduna-domestic-violence-and-family-service>

Uniting Care Wesley Country SA

Ph: (08) 8672 5220

Mob: 0488 991 945

<https://www.sa.gov.au/topics/housing/emergency-shelter-and-homelessness/homelessness-service-providers/ceduna-regional-domestic-violence-and-aboriginal-family-violence-service>

Domestic Violence and Aboriginal Family
Violence Gateway

Ph: 1800 800 098

http://sacommunity.org/org/201834-Domestic_Violence_%2526_Aboriginal_Family_Violence_Gateway_Services

Adelaide

Central Domestic Violence Services

Eastern Adelaide

Ph: (08) 8365 5033

<http://www.cdvs.com.au/domestic-violence-services-in-sa/>

Central Domestic Violence Services

Western Adelaide

Ph: (08) 8268 7700

<http://www.cdvs.com.au/domestic-violence-services-in-sa/>

Northern Domestic Violence Service

Ph: (08) 8255 3622

<http://www.ndvs.asn.au/>

Southern Domestic Violence Services

Ph: (08) 8382 0066 <http://sdvs.org.au/>

Domestic Violence and Aboriginal Family
Violence Gateway

Ph: 1800 800 098

http://sacommunity.org/org/201834-Domestic_Violence_%2526_Aboriginal_Family_Violence_Gateway_Services

Medical Assistance

Lifeline

Ph: 13 11 14

Alcoholics Anonymous

Ph: 1300 222 222

www.aa-sa.org

Narcotics Anonymous Australia

Ph: 1300 652 820 <https://www.na.org.au/multi/>

Coober Pedy

Umoona Tjutagku Health Service Aboriginal Corporation

Ph: (08) 8672 5255

www.uths.com.au

Port Augusta

Pika Wiya Health Service

Ph: (08) 8642 9999

Step Down Unit, Port Augusta Hospital

Ph: (08) 8668 7500

Accommodation Assistance (Medical Related)

Kanggawodli Hostel

Ph: (08) 8342 2250

Poor Conduct Policy

Poor conduct and behaviour from members toward members of the Trust staff can have potentially serious consequences on the health and wellbeing of individuals.

Employees of the Trust and its service providers have a commitment to respect all members and treat them fairly and equally. The Trust requests the same from members.

Poor conduct of members while dealing with the Trust and its service providers can have serious consequences. While some breaches may be relatively minor, if they happen on a regular basis despite warning from Trust Officers, they may be considered to be a serious breach or a very serious breach.

The Trust Executive Office will keep a Poor Conduct Register that will be provided to the Trust Advisory Council at every meeting. If a member reaches 6 points, they will be advised by the Trustee in writing of their 6-month suspension from receiving assistance of the Trust.

Minor Breach	Serious Breach	Very Serious Breach
<ul style="list-style-type: none">• The member yells at the Trust Officer	<ul style="list-style-type: none">• The member verbally abuses and/or swears at the Trust Officer, etc.• Does not turn up for booked accommodation or transport	<ul style="list-style-type: none">• The member verbally threatens the Trust Officer• Damages property which the AM-YAC Trust is liable for

6 Points = 6 Months Suspension

2023 Calendar

January						
Su	Mo	Tu	We	Th	Fr	Sa
1 New Years Day	2 New Year Day Holiday	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26 Australia Day	27	28
29	30	31				

February						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28				

March						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13 Adelaide Cup Day	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

April						
Su	Mo	Tu	We	Th	Fr	Sa
30						1
2	3	4	5	6	7 Good Friday	8
9 Easter Sunday	10 Easter Monday	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25 ANZAC day	26	27	28	29

May						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

June						
Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12 Queen's birthday	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

July						
Su	Mo	Tu	We	Th	Fr	Sa
30	31					1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

August						
Su	Mo	Tu	We	Th	Fr	Sa
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

September						
Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

October						
Su	Mo	Tu	We	Th	Fr	Sa
1	2 Labour Day	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

November						
Su	Mo	Tu	We	Th	Fr	Sa
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

December						
Su	Mo	Tu	We	Th	Fr	Sa
31					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25 Christmas Day	26 Boxing Day	27	28	29	30





AM-YAC Indigenous
Community Trust

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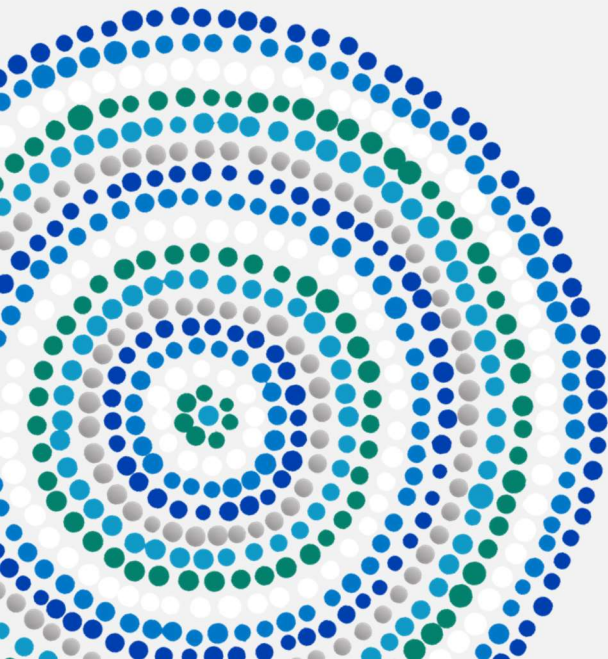
Contact the Trust

Phone: 08 8349 0830

Email: trust@amyac.com.au

Application Forms Online

<https://amyac.com.au/trust/am-yac-trust-community-assistance/>



PerpetualGROUP