Antakirinja Matu-Yankunytjatjara Aboriginal Corporation Indigenous Community Trust

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Community Assistance Programs

Member Benefits Guidelines

July 2024





### About the Trust

The charitable objectives and purposes of the AM-YAC Indigenous Community Trust are:

- The relief of poverty, sickness, suffering, destitution, misfortune and helplessness in the community
- To provide grants, scholarships, bursaries and other assistance (financial or otherwise) for the education, including vocational training and economic and enterprise training of the members of the community
- . To promote health in the community
- To provide for the needs of the elderly and infirm members of the community
- . To provide cultural and heritage benefits to the community
- To provide grants and other assistance for the protection and preservation of the natural environment
- To provide transport and communication services to the community
- To provide for the long-term needs of future generations of members of the community
- . To promote, protect and maintain the traditional laws and culture of the community.
- To provide assistance to the community for housing programs
- To provide funding for or to implement community projects, facilities, and activities to further these charitable objects and purposes to the extent that doing so is consistent with Charities Act 2013 or is charitable at law.

Community assistance programs are developed in partnership with the Trust Advisory Council.

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### **Executive Office**

The Executive Office provides the following services in the support of AM-YAC members on behalf of the Trustee:

- **Communication** communication with AM-YAC members regarding the Trust's charitable programs and application processes
- **Application handling** all enquiries and applications for assistance to AM-YAC members.
- **Record management** maintaining confidential records including AM-YAC member entitlement balances.
- **Reporting** quarterly and annual reports to the Trustee and Trust Advisory Council.
- Support for the Advisory Council and Scholarship Committee issuing meeting notices, preparation of fee schedules and payee advice.
- Advisor to the Trust Providing advice regarding efficient executive office operations and complementary services offered by government and non-government organisation.

#### **Contact us**

Phone: 08 8349 0830 Email: trust@amyac.com.au

#### **Application Forms Online**

https://amyac.com.au/trust/ community-assistance/



### Service Standards

The Trustee and the Executive Office strive to meet the following service standards in support of AM-YAC members:

Telephone service during business hours in South Australia	9.30 am to 2:00 pm
Voice mail checked on weekends, public holidays and Christmas office closure. Emergency circumstances involving critical health and safety of AM-YAC members will be acted on (excludes Easter Friday, Easter Sunday and Christmas Day)	11am daily
Acknowledgement of receipt of applications	2 business days
Approval where the application is aligned with policy and budget (non-emergency circumstances)	3 days
Service delivery where the application is aligned with policy and budget	5 business days
Response where an application does not align with these policies or the trust expenditure budget	Circular resolution by Advisory Council quorum

# Community Assistance Programs

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# Health, Medical & Ngangkari Assistance

#### Who is it for?

AM-YAC members and AMYAC children who require support with urgent and essential medical treatment.

#### What is it?

Support for AM-YAC members and their children or grandchildren to meet the costs of urgent and essential medical requirements which are not government funded. Caregivers are also able to apply.

Applicants requiring support with costs of medical related travel are asked to provide evidence of an appointment.

Support with accommodation and food vouchers may be provided during travel associated with attending the medical appointment or treatment and travelling to or from the appointment. Up to \$5,000 per year

> \*Grandparents or caregivers applying for assistance for an AMYAC child are required to provide a supporting document that the child is in their care such as a Centrelink family tax benefit letter, or a letter from the GP or a social worker.

Support may be available for the following when not already covered by Medicare

#### What can be funded

- X rays, scans, medical tests, medical treatment prescribed by a Medical Practitioner
- Dental treatment
- Glasses and optical treatment
- Physiotherapy and podiatry
- Medication prescribed or recommended by a medical practitioner
- Preventative health measures recommended by medical practitioner e.g., counselling and/or quit smoking programs
- Reasonable travel and accommodation expenses for appointments more than 75km away from place of
- residence, or to attend with an AMYAC family member

- Cash Payments
- Items covered by Medicare
- Items covered by government and hospitals
- Non-prescription glasses
- Vehicle maintenance and repairs
- Food vouchers after the patient has returned home

#### What can be funded

- Dialysis treatment related travel food, fuel, bus ticket up to \$150 each week they travel
- Ngangkari treatment (see page 8 for Ngangkari assistance)
- Airline Tickets (in emergency situations only and Members are responsible for their travel arrangements and may incur a debt for missed flights)

### Ngangkari Assistance

#### Who is it for?

AM-YAC members that require Ngangkari treatment.

#### What is it?

Support members to receive treatment from an approved Ngangkari as part of the overall health and medical allowance of \$5000 per year.

Ngangkari's must be approved by a member of the Ngangkari Sub-Committee appointed by the Trust Advisory Council. (TAC)

The treating Ngangkari's must submit an invoice to the Executive Office.

If the Ngangkari does not have an ABN, they must also complete a Statement Of Supplier form.

#### What can be funded

- ✓ Up to \$1,000 per treatment
- ✓ Cultural Cleansing of the home

#### What cannot be funded

- Ngangkaris not approved by AM-YAC
- A Ngangkari without an ABN unless they have provided a statement by supplier form
- Reimbursement



\$3,000 per member per year Uncapped for Members currently on the Serious Illness list

### Serious Illness & Emergency

#### Who is it for?

Immediate family members in support of a terminally ill or seriously ill AM-YAC member.

#### What is it?

Funding to assist a terminally ill or seriously ill AM-YAC members and their immediate family. An immediate family member is to be nominated to communicate with the executive office

A letter from the hospital or a doctor must be provided with the first application under this program, to verify that the medical condition requires ongoing treatment and or visits to a medical specialist.

Funding will be provided if other community or government funding (e.g., PATS) cannot be obtained.

#### What can be funded

- Medical related costs not covered by government
- Immediate family travel costs (between towns and cities) to attend the bedside of a seriously or terminally ill AM-YAC member
- Accommodation
- 🗸 Food
- ✓ Other Key Factors

- Support of non-members
- Travel costs of large family groups
- Airline tickets (Unless PATS or doctor support letter is supplied)
- Vehicle maintenance and repairs



### Carer's Assistance

### Up to \$1,000 per year

#### Who is it for?

AM-YAC members and their immediate family where a carer is required to support them with a medical condition.

#### What is it?

Support to an AM-YAC member with a medical condition to enable a carer to assist them attend appointments and receive medical treatment.

The carer must be nominated by the AM-YAC members' family.

Medical conditions might include:

- A disability
- Are under 18 years of age
- A serious medical condition
- Aged or frail, and
- travelling for medical care.

A support letter from a doctor or a health professional is required.

#### What can be funded

- Travel
- 🗸 Food
- ✓ Accommodation

- Multiple carers for the same patient
- Vehicle maintenance and repairs



# Patient Assistance Transport Scheme (PATS)

#### Who is it for?

AM-YAC members who live in rural South Australia who require assistance to travel to medical appointments.

#### What is it?

A government program provided by SA Health for people living in regional centres that need to travel more than 100km to see a medical specialist.

PATS refunds are credited to the AM-YAC members medical allowance balance, enabling more support to be available to the AM-YAC member.

See the following website for terms and conditions <a href="https://www.pats.sa.gov.au/">https://www.pats.sa.gov.au/</a>

Phone: 1300 341 684 Email: pats@sa.gov.au

#### What can be funded

 Travel for scheduled medical appointments and treatment

- Medical related emergencies
- × Travel for dental
- Travel for optometrists
- Travel for speech pathologists
- Travel for podiatry
- Travel for Physiotherapy



Up to \$1,500 per year

#### Who is it for?

To assist AM-YAC members who are suffering from a situation of extreme hardship.

#### What is it?

Assistance that constitutes relief of extreme poverty including homelessness or detrimental living conditions.

Applications need to include any payment plans or agreements where the member agrees not to let their debt get this high again i.e., in the case of high electricity or water bills.

The funding will be released in 2 stages. From 1 July and again 1 December and will run until funds are exhausted.

The Trustee will maintain a register of white goods and furniture provided under this program. No replacement will be approved within a 5 year period.

Please note: Renters will need to get the landlord's permission for installation of non-portable air conditioning or heating.

#### What can be funded

- access to clean water and functioning sewerage
- ✓ access to electricity
- air-conditioning to the home of an AM-YAC member
- essential whitegoods and furniture i.e., beds, fridge, washing machine, dryer, lounge suites
- any other purpose that constitutes relief of extreme poverty including homelessness or detrimental living conditions

- Non-essential household furniture
- Vehicle repairs and maintenance
- Cash payments



# **Elders' Funding**

### Once off payment

#### Who is it for?

AM-YAC members who are over **45 years of age** and considered Elders in the AM-YAC Community will be eligible for a payment of \$3,000.

AM-YAC members who reach **60 years of age** will be eligible for a second payment of \$5,000.

#### What is it?

One off payment of \$3000 for 45+ AMYAC Members and a one-off payment of \$5,000 to 60+ AMYAC Members to relieve Elders in the AM-YAC community.

The Trust Advisory Council will determine the number of Elders payments to be made during any given financial year.

Where the number of Elders' applications is higher than the funding amount available, the Trust Advisory Council will vote via secret ballot to determine the recipients during the relevant period.

The Trust Advisory Council may consider the period of time the AM-YAC member has waited for their Elders' payment and/or the AM-YAC member's contribution to the AM-YAC community and their knowledge of culture, geography and history.

#### What can be funded

- A \$3,000 once off cash payment for members 45 years and over
- A \$5,000 once off cash payment for members 60 years and over.

- Non AM-YAC members
- × A second or third Elders payment
- AM-YAC members under 45 years of age

# Funeral Program (AM-YAC members)

Up to \$15,000 per funeral

#### Who is it for?

AM-YAC members with an immediate family member who has passed away. In the case a Member does not have any immediate family members, the family can nominate a representative.

#### What is it?

Funding for costs associated with holding the funeral.

The deceased's family is required to nominate a person who will coordinate the support of the Trust, including:

- Provide an expenditure budget to the executive office regarding the application of the funds
- Provide documentation that confirms the date and location of the funeral and invoices of expenses to be covered by the Trust
- Determine family members assisted to attend the funeral

#### What can be funded

- Returning the deceased's body home
- Undertaker's costs
- 🗸 Coffin
- Burial costs
- Flowers and casket wreath
- Clothes for pall bearers and deceased's family
- Food for the wake, memorial or sorry camp
- Travel and accommodation costs for nominated family members
- Air travel tickets (Members are responsible for their travel arrangements and may incur a debt for missed flights)

- Vehicle repairs and maintenance
- Air travel tickets
- Non-members



# Narrower Funeral Program (non-members)

Up to \$2000 per Member per year

#### Who is it for?

AM-YAC members who are immediate family of a non-member who has passed away.

#### What is it?

Assistance for an AM-YAC member to attend the funeral of an immediate family member, who is not an AM-YAC member.

Immediate family includes aunties, uncles and first cousins as per AM-YAC family relationships.

#### What can be funded

- travel and accommodation for the AM-YAC member and a non-member spouse, parent or child of an AM-YAC member who has passed.
- ✓ food for the wake, memorial or sorry camp
- Clothing
- Air travel tickets (Members are responsible for their travel arrangements and may incur a debt for missed flights)

- Returning the deceased's body home
- Undertaker's costs
- × Coffin
- × Burial costs
- × Non-members



## Headstones and Memorials

Up to \$5,000 per year

#### Who is it for?

AM-YAC members immediate family

#### What is it?

To assist AM-YAC Members with the cost of a headstone for an immediate family members' grave.

#### What can be funded

- Costs associated with purchase, engraving and installing memorials of AM-YAC family members that have passed
- Materials for the construction of memorial plots including concrete, gravel, and other materials.
- Travel to pick up or view a headstone.
   (food, fuel and accommodation)

#### What cannot be funded

 Costs not associated with headstones and memorials



### **Cultural Business**

### Up to \$2000 per year

#### Who is it for?

The Cultural Business program aims to support AM-YAC members who are travelling to attend Lore and Cultural business only.

#### What is it?

Applications from AM-YAC men and boys to attend Men's Business are considered by the Watis of the Trust Advisory Council – the Cultural Sub-committee.

Applications from AM-YAC women and girls to attend Women's Business are considered by the Kungas of the Trust Advisory Council – the Cultural Sub-committee.

Funding is capped at \$2000 per Member per year and up to \$1,000 each way.

Funding will be approved once the following documentation is received:

- . An itemised budget of funding requested and attached quotes
- . Invoices and receipts as appropriate
- . Confirmation from an appropriate cultural representative or event organiser

The Trustee will maintain a register of essential camping equipment supplied (i.e., Swags) and will not issue replacements within a five-year period.

#### What can be funded

- Fuel to travel to and from business
- ✓ Food for the purpose of attending business
- Essential camping equipment such as a swag or tent

- Vehicle repairs and maintenance
- Cash payments
- Tobacco and alcohol

### Historical Hardship Enquiry

### Enquiry only

#### Who is it for?

Members who wish to enquire about their Historical Hardship payment.

#### What is it?

An enquiry regarding the Trustee's record of an AM-YAC member's Historical Hardship payment.

Members who applied for the Historical Hardship payment prior to 2009 were put on a Historical Hardship List and records are kept which show when payment was made to the AM-YAC members on the list. As of 13 November 2009, no new names could be added to this list.

The Trustee has completed the payments to AM-YAC members on the Historical Hardship List.

No new applications for Historical Hardship payments are being accepted by the Trustee. AM-YAC members can make an enquiry regarding their record on the Historical Hardship List. The Trustee will respond in writing and the Trustees response will be final.

AM-YAC members are required to lodge their own Historical Hardship Enquiry forms.

The enquiry is not an application to receive a Historical Hardship payment.



### AGM Assistance Policy

#### Who is it for?

AM-YAC members who require assistance to attend the AM-YAC Annual General Meeting.

#### What is it?

AM-YAC members can apply for assistance with costs of travel, accommodation and food to attend the AM-YAC AGM in Coober Pedy. Members to provide registration details of the car.

Catering is provided at the AGM each day, including morning tea, lunch, coffee and tea all day. Soft drinks are not provided.

Applications must be completed and submitted to the Executive Office before the closing date. Late applications or last-minute changes will not be accepted.

AM-YAC members must book their own accommodation and provide a receipt to the Executive Office for reimbursement. Accommodation costs are capped at \$200 per night The policy of each meeting will indicate the maximum number of nights that will be reimbursed.

Members requesting assistance to attend the AGM and not sign in without a valid reason will incur a debt and be placed on the Poor Conduct Register. This debt will also be recovered from future AGM Assistance applications.

#### What can be funded

- Fuel. Members travelling to Coober Pedy for the AGM can apply for assistance with fuel.
   See the rates on p. 21. Members to provide registration details of car and driver's licence
- Food. Members can apply for a gift card or food voucher (no tobacco, no alcohol) of \$200 to purchase food during the AGM to be collected from the AMYAC corporation the day before the meeting or on sign in.
- Accommodation. Costs for accommodation can be reimbursed for AM-YAC members up top \$200 per night. AMYAC members must book their own accommodation and provide a receipt to the Executive Office.
- Bus tickets for AMYAC Members and their dependent children.

- Morning tea and lunch this is available at the AGM
- × Soft drinks
- ▶ Hire cars, vans or buses
- Support for non-AMYAC Members



## Ad Hoc Community Events

### Up to \$3,000 per year

#### Who is it for?

AM-YAC members who coordinate community events for the benefit of AM-YAC members.

#### What is it?

Assistance for the AM-YAC Community to coordinate and hold events for AM-YAC members.

Funding will be provided directly to suppliers.

Applications are directed to the Executive Office and are subject to TAC approval. Applications need to be in writing and must include:

- Event date
- . Event coordinator's contact details
- Event description and purpose
- Estimate of AM-YAC members to attend
- Itemised budget
- Supplier quotes if requested

#### What can be funded

- ✓ Catering, event tableware and consumables
- Hire of event related equipment including marquee, tables, chairs, mobile cool room and porta-loos.

- Direct funds to members
- Costs not associated with holding the event
- Cost of members travelling to attend the event

## Fuel and Food Allowances

FUEL ALLOWANCES						
*Coober Pedy – Glendambo	\$170	Whyalla - Port Augusta	\$80			
Port Augusta – Glendambo	\$150	Marla - Coober Pedy	\$150			
Adelaide - Port Augusta	\$120	Alice Springs – Marla	\$300			
Ceduna - Port Augusta	\$150	Mimili – Marla	\$100			
Indulkana - Marla \$80 Amata – Marla \$200						
* Maximum fuel per one way trip \$570 (Adelaide to Marla)						

\*\* Fuel outside of listed townships: Distance (km) x \$0.25 = Fuel Allowance

\*\*\* Jerry cans permitted for the balance of petrol allocations.

FOOD ALLOWANCES							
Day 1	\$75	Day 5	\$100				
Day 2	\$100	Day 6	\$0				
Day 3	\$100	Day 7	\$0				
Day 4	\$100	Maximum weekly funds	\$500				

Please note, where possible gift cards for food and fuel are now being provided.

## **BHP Scholarship Program**

#### Pulkarar Nintiringkunytjaku Manta palya Kanyinutjaku

For the AM-YAC community to further educate their children, for they are the young people of this land and provide a hopeful future reality.

## **BHP Scholarship Program**

#### Who is it for?

AM-YAC members and children or grandchildren of AM-YAC members. Caregivers are also able to apply.

#### What is it?

Support to AM-YAC members and their children with costs of education.

The following programs are offered by the BHP Scholarship Program:

- Fully funded scholarships for up to 5 AM-YAC members to attend university.
- Assistance up to \$10,000 per year for University, TAFE or similar qualifications
- Assistance with costs associated with the following education costs:
  - High School
  - Primary School
  - Lap top computers
  - Tutor for primary and high school students
  - · School excursions and camps, including school sporting carnivals
  - Education needs of children with special needs

Applications can be submitted at any time and are not limited to a deadline.

The Trust can provide assistance in addition to government funding or other scholarship providers. Please provide documentation of other funding providers.

The AM-YAC IC Trust Scholarship Committee endorsed the following scholarship policies on 26 August 2022.

\*grandparents or caregivers applying for assistance are required to provide a supporting document that the child is in their care. Centrelink letter or a letter from the GP or social worker.



### **Cultural Education Program**

#### Who is it for?

The Cultural Education program aims to support AM-YAC members and their children or grandchildren to participate in activities that contribute to the education, preservation, sharing and practice of all aspects of Antakirinja Matu-Yankunytjatara culture. The cultural elements include, but are not limited to heritage, return to country, kinship, language, visiting places of significance, hunting and gathering. The intention of this program is for education purposes.

#### What is it?

Financial support for AM-YAC members and their children or grandchildren to return to country to participate in cultural and artistic activities associated with AM-YAC culture or study.

Applications from AM-YAC men and boys to participate are considered by the Watis of the Trust Advisory Council – the Cultural Sub-committee.

Applications from AM-YAC women and girls to participate are considered by the Kungas of the Trust Advisory Council – the Cultural Sub-committee.

Funding is capped at:

- Up to \$400 for a swag (limit of 1 swag per Member)
- \$6,000 for smaller groups of up to 10 people
- \$7,000 for medium-large groups of up to 11-20 people
- \$8,000 for large groups of 21 or more people

Funding will be approved when the following confirmation is received:

Applications to be received from a nominated and appropriate cultural representative or event organiser

The Trustee will maintain a register of essential camping equipment supplied (i.e., Swags) and will not issue replacements within a five-year period.

#### What can be funded

- ✓ Fuel to travel to and from country
- Food for the purpose of attending cultural activities or study
- Essential camping equipment such as a swag or tent
- ✓ Course/workshop/tour fees

- Vehicle repairs and maintenance
- × Cash payments

## University Scholarship Program

#### Who is it for?

AM-YAC members who are eligible to enrol in a university course.

#### What is it?

A competitive scholarship program where up to 5 AM-YAC members may be selected to receive a fully funded scholarship to attend university each year.

Successful applicants may receive assistance in the form of tuition fees, reference materials and equipment, and accommodation and meals costs.

This program is tailored to students who wish to attend University, this program **does** extend to remote or online learning.

A competitive application process is in place. Applicants must submit the following:

- An application letter that identifies the university course, career objective and commitment of the applicant
- University enrolment acceptance

Documents that specify course fees, student association fees, course materials and accommodation costs. Applications will be considered at the Scholarship Committee meetings scheduled throughout the year.

Students receiving the support of the University Scholarship Program must provide their most recent academic results each semester to demonstrate their continuing enrolment in the university program.

#### What can be funded

- University course fees
- Student association fees
- Reference materials and essential equipment
- Excursions and/ or camps
- Accommodation costs
- Travel costs

- × TAFE
- Cash payments
- Reimbursement

# **Tertiary Scholarship Program**

#### Who is it for?

AM-YAC members who wish to obtain a qualification from a university, TAFE or similar institution.

#### What is it?

Applicants may apply for assistance with fees, compulsory reference books and course materials, excursions, camps and accommodation.

The course must provide a recognised qualification or trade certificate.

Applicants must submit the following:

- Documents that specify course qualifications and costs
- Enrolment acceptance

#### What can be funded

- ✓ A recognised qualification or trade certificate
- Fees if Higher Education Loan Program (HELP) is not available
- Reference materials and essential equipment
- Essential uniforms

- Courses that do not provide a recognised qualification or trade certificate
- Cash payments
- Reimbursement

# High School Scholarship Program

#### Who is it for?

AM-YAC members with children attending high school.

#### What is it?

A parent or guardian of each eligible high school student can apply for up to \$10,000 of support with education costs for each student attending high school.

Applicants must provide a record that they are enrolled in a school.

This program includes:

- Assistance with uniform costs of up to \$1,000 per year
- School camps and excursions
- Exeat transport for boarding students
- Sporting events associated with the education curriculum
- he costs of engaging a qualified tutor up to 2 sessions per week:
  - A letter of support from the student's school, and
  - Credentials of the tutor to be engaged

#### What can be funded

- School fees
- School uniforms including hats and school bags
- Up to 2 pairs of school shoes per year
- Compulsory books and reference materials
- Excursions and camps
- School sport events
- Exeat transport for boarding students
- Children with special needs
- School music fee's
- School laptop hire
- ✓ Footwear (school shoes, sports shoes,)

- Cash payments
- Reimbursements
- Casual/branded clothing (except footwear)
- Casual shoes

# Primary School Scholarship Program

### Up to \$10,000 per year

#### Who is it for?

AM-YAC members with children attending primary school.

#### What is it?

A parent or guardian of eligible primary school students can apply for up to \$10,000 of support with education costs for each student attending primary school.

Applicants must provide a record that they are enrolled in a school.

This program includes:

- Assistance with uniform costs of up to \$700 per year
- School camps and excursions
- Exeat transport for boarding students
- Sporting events associated with the education curriculum
- The costs of engaging a qualified tutor up to 2 sessions per week:
  - A letter of support from the student's school, and
  - Credentials of the tutor to be engaged

#### What can be funded

- School fees
- School uniforms including hats and school bags
- Up to 2 pairs of school shoes per year
- Compulsory books and reference materials
- Excursions and camps
- School sport events
- Exeat transport for boarding students
- Children with special needs

- Cash payments
- × Reimbursements
- Casual clothing
- Casual shoes

### Lap-top Computers

#### Who is it for?

AM-YAC members and their children who require a computer for their education needs

#### What is it?

- Each eligible university or high school student can apply for one laptop every four years.
- Household with primary school age children may apply for one computer every four years.
- Approved applicants will receive a laptop with Microsoft Office or equivalent, a mouse and lap top bag, with approximate value of \$1,000.
- Where laptops are provided through the school curriculum at a cost to parents or guardians, payment will be made directly to the school on presentation of documentation.
- Where specialist computers are required for education needs i.e., Mac-book or similar, an equivalent payment can be made directly to a suitable technology provider.

#### What can be funded

- One laptop per four years for high school or tertiary students
- One laptop per household for primary school students per four years
- Microsoft Office suite

#### What cannot be funded

Mac-books

### Laptop per 4 years

## Wi-Fi Program

#### Who is it for?

AM-YAC member or children under their care who require Wi-Fi access to support their work, schooling or study requirements.

#### What is it?

- Each eligible AM-YAC member can apply for Wi-fi Program payment of \$85.00 per month.
- Approved applicants will receive a Wi-fi device with prepaid \$85.00 data or equivalent.
- Where AM-YAC member already has suitable tablet/device, \$85.00 prepaid data voucher are to be provided.
- Where AM-YAC member has NBN/ADSL wi-fi connection, reimbursement can be provided to support up to \$85.00 per member/household.
- Please provide Executive Office with a quote/invoice, or the evidence of payment to the supplier if reimbursement is being requested.

#### What can be funded

- ✓ One prepaid wi-fi device per household
- Prepaid wi-fi data voucher with company of Member choosing (Telstra, Optus etc)
- Wi-Fi cost reimbursement, with invoice in AM-YAC member name supplied per household

#### What cannot be funded

- × Wi-fi Home Modems
- Mobile/Tablet Devices
- Mobile phone credit
- Wi-fi connections not within AM-YAC member name(s)

Up to \$1,020

per year

# Other Support Services

## Emergency Food Vouchers/Hampers/Clothes/ Toiletries

#### Centacare

Ceduna: Ph (08) 8625 3810 Coober Pedy: (08) 8641 1731 Pt Augusta: Ph (08) 8641 2379 Pt Lincoln: Ph (08) 8683 0733 Whyalla: Ph: (08) 8645 8233 www.centacarecdpp.org.au

#### Salvation Army

Adelaide Community Support Services: Ph (08) 8227 0199 Pt Augusta Community Support Services: Ph (08) 8641 1021 Pt Lincoln Community Support Services: Ph (08) 8682 6724 Whyalla Community Support Services: Ph (08) 8645 7150 http://www.salvationarmy.org.au/en/Find-Us/South-Australia/Social-Support/n

Uniting Care Wesley Pt Adelaide: Ph (08) 8440 2290 http://www.ucwpa.org.au/program-details-system-page/5n

Nunkuwarrin Yunti Adelaide: Ph (08) 8406 1600 <u>http://nunku.org.au/our-services/social-emotional/emergency-relief</u>.

### Financial Assistance / Counselling

#### Uniting Care Wesley

No Interest Loan Scheme – Loans up to \$1,000

Covers; car repairs, fridge, washing machine, water heater, air conditioner, couch, TV or bed.

Pt Adelaide: Ph (08) 8440 2299

http://www.ucwpa.org.au/program-detailssystem-page/13

#### Centacare

Ceduna: Ph (08) 8625 3810 Coober Pedy: (08) 8641 1731 Pt Augusta: Ph (08) 8641 2379 Pt Lincoln: Ph (08) 8683 0733 Whyalla: Ph: (08) 8645 8233 www.centacarecdpp.org.au

#### **Emergency Relief Program**

http://www.centacarecdpp.org.au/program s/financial-support/emergency-relief

#### No Interest Loan Scheme

Loans up to \$1,000.

Covers; Whitegoods, Essential Household Items, Hot Water Services, Heating/Cooling Appliances, Medical Equipment.

http://www.centacarecdpp.org.au/program s/financial-support/non-interest-loans

#### Salvation Army

Emergency Relief Ph: 1300 371 288 <u>http://www.salvationarmy.org.au/en/Get-</u> <u>Assistance/Financial-Assistance/</u>

#### Centrelink

Crisis Payment Indigenous Phone Service: 1800 136 380

#### Nunkuwarrin Yunti

Adelaide: Ph (08) 8406 1600 http://nunku.org.au/our-services/socialemotional/emergency-relief/

#### Crisis Care After Hours Support

Emergency Relief Ph: 13 16 11

#### Aboriginal Legal Rights Movement

Financial Counselling Service Ph: 1800 643 222

#### Gamblers Anonymous Australia

Financial Counselling Service Ph: (08) 8212 6933 http://gaaustralia.org.au/

# Legal Assistance

### Aboriginal Legal Rights Movement

Ph: 1800 643 222

## Rent Assistance / Housing

#### Housing SA

Help with Bond or Rent Ph: 13 12 99 https://www.sa.gov.au/topics/housing/contacts/housing-sa-contacts

### Anglicare SA

Adelaide: Ph (08) 8209 6660 Provides long-term accommodation to people on low incomes http://anglicaresa.com.au/housing/

#### Salvation Army

Ph: 13 72 58 http://www.salvationarmy.org.au/en/Get-Assistance/Housing/

### Furniture & Whitegoods Assistance

#### St Vincent de Paul Society

Ph: 1300 729 202 https://www.vinnies.org.au/findhelp/view/135

### Wyatt Trust

Adelaide: Ph (08) 8224 0074 http://wyatt.org.au/financial-wellbeing/

### Salvation Army Port Augusta: Ph (08) 8641 1021 http://www.salvationarmy.org.au/en/Get-Assistance/Financial-Assistance/

### **Domestic Violence Services**

#### Crisis Care After Hours Support

Ph: 13 16 11

Aboriginal Family Domestic Violence Hotline Ph: 1800 019 123

#### 1800RESPECT

Ph: 1800 737 732 https://www.1800respect.org.au/

#### **Coober Pedy**

Uniting Care Wesley

Ph: (08) 8672 3271

Mob: 0428 326 532

http://www.ucwcsa.org.au/cp\_rdv\_afvs.ht ml

Umoona Tjutagku Health Service Aboriginal Corporation

Ph: (08) 8672 5255

www.uths.com.au

Domestic Violence and Aboriginal Family Violence Gateway

Ph: 1800 800 098

http://sacommunity.org/org/201834-Domestic\_Violence\_%2526\_Aboriginal\_Fami ly\_Violence\_Gateway\_Services

#### Port Augusta

Uniting Care Wesley Ph: (08) 7628 3100 Mob: 0428 326 529 http://www.ucwcsa.org.au/pa\_rdv\_afvs.ht ml

Domestic Violence and Aboriginal Family Violence Gateway

Ph: 1800 800 098

http://sacommunity.org/org/201834-Domestic\_Violence\_%2526\_Aboriginal\_Fami ly\_Violence\_Gateway\_Services

#### Ceduna

Centacare Ph: (08) 8625 3810

http://www.centacarecdpp.org.au/program s/domestic-violence/ceduna-domesticviolence-and-family-service

Uniting Care Wesley Country SA Ph: (08) 8672 5220

Mob: 0488 991 945

https://www.sa.gov.au/topics/housing/emer gency-shelter-andhomelessness/homelessness-serviceproviders/ceduna-regional-domesticviolence-and-aboriginal-family-violenceservice Domestic Violence and Aboriginal Family Violence Gateway

Ph: 1800 800 098

http://sacommunity.org/org/201834-Domestic\_Violence\_%2526\_Aboriginal\_Fami ly\_Violence\_Gateway\_Services

#### Adelaide

Central Domestic Violence Services Eastern Adelaide Ph: (08) 8365 5033 http://www.cdvs.com.au/domestic-violenceservices-in-sa/ Central Domestic Violence Services

Western Adelaide

Ph: (08) 8268 7700

http://www.cdvs.com.au/domestic-violenceservices-in-sa/

Northern Domestic Violence Service Ph: (08) 8255 3622 http://www.ndvs.asn.au/

Southern Domestic Violence Services Ph: (08) 8382 0066nhttp://sdvs.org.au/

Domestic Violence and Aboriginal Family Violence Gateway

Ph: 1800 800 098

http://sacommunity.org/org/201834-Domestic\_Violence\_%2526\_Aboriginal\_Fami ly\_Violence\_Gateway\_Services

### **Medical Assistance**

Lifeline Ph: 13 11 14

Alcoholics Anonymous Ph: 1300 222 222 www.aa-sa.org

Narcotics Anonymous Australia Ph: 1300 652 820nhttps://www.na.org.au/multi/

**Coober Pedy** 

Umoona Tjutagku Health Service Aboriginal Corporation Ph: (08) 8672 5255 www.uths.com.au

#### Port Augusta

Pika Wiya Health Service Ph: (08) 8642 9999

Step Down Unit, Port Augusta Hospital Ph: (08) 8668 7500

### Accommodation Assistance

# (Medical Related)

### Kanggawodli Hostel

Ph: (08) 8342 2250

### **Poor Conduct Policy**

Poor conduct and behaviour from members toward members of the Trust staff can have potentially serious consequences on the health and wellbeing of individuals.

Employees of the Trust and its service providers have a commitment to respect all members and treat them fairly and equally. The Trust requests the same from members.

Poor conduct of members while dealing with the Trust and its service providers can have serious consequences. While some breaches may be relatively minor, if they happen on a regular basis despite warning from Trust Officers, they may be considered to be a serious breach or a very serious breach.

The Trust Executive Office will keep a Poor Conduct Register that will be provided to the Trust Advisory Council at every meeting. If a member reaches 6 points, they will be advised by the Trustee in writing of their 6-month suspension from receiving assistance of the Trust.

Minor Breach	Serious Breach	Very Serious Breach
• The member yells at the Trust Officer	<ul> <li>The member verbally abuses and/or swears at the Trust Officer, etc.</li> <li>Does not turn up for booked accommodation or</li> </ul>	<ul> <li>The member verbally threatens the Trust Officer</li> <li>Damages property which the AM-YAC Trust is liable for</li> </ul>
	<ul><li>transport</li><li>Makes an application which is not genuine.</li></ul>	

### 6 Points = 6 Months Suspension

## 2024 Calendar

January							
Su	Мо	Tu	We	Th	Fr	Sa	
	1	2	3	4	5	6	
7	8	9	10	11	12	13	
14	15	16	17	18	19	20	
21	22	23	24	25	26	27	
28	29	30	31				

March							
Su	Мо	Tu	We	Th	Fr	Sa	
31					1	2	
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	

May								
Su	Мо	Tu	We	Th	Fr	Sa		
			1	2	3	4		
5	6	7	8	9	10	11		
12	13	14	15	16	17	18		
19	20	21	22	23	24	25		
26	27	28	29	30	31			

February							
Su	Мо	Tu	We	Th	Fr	Sa	
				1	2	3	
4	5	6	7	8	9	10	
11	12	13	14	15	16	17	
18	19	20	21	22	23	24	
25	26	27	28	29			

April								
Su	Мо	Tu	We	Th	Fr	Sa		
	1	2	3	4	5	6		
7	8	9	10	11	12	13		
14	15	16	17	18	19	20		
21	22	23	24	25	26	27		
28	29	30						

June							
Su	Мо	Tu	We	Th	Fr	Sa	
30						1	
2	3	4	5	6	7	8	
9	10	11	12	13	14	15	
16	17	18	19	20	21	22	
23	24	25	26	27	28	29	

			July			
Su	Мо	Tu	We	Th	Fr	Sa
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

September							
Su	Мо	Tu	We	Th	Fr	Sa	
1	2	3	4	5	6	7	
8	9	10	11	12	13	14	
15	16	17	18	19	20	21	
22	23	24	25	26	27	28	
29	30						

November							
Su	Мо	Tu	We	Th	Fr	Sa	
					1	2	
3	4	5	6	7	8	9	
10	11	12	13	14	15	16	
17	18	19	20	21	22	23	
24	25	26	27	28	29	30	

August							
Su	Мо	Tu	We	Th	Fr	Sa	
				1	2	3	
4	5	6	7	8	9	10	
11	12	13	14	15	16	17	
18	19	20	21	22	23	24	
25	26	27	28	29	30	31	

October								
Su	Мо	Tu	We	Th	Fr	Sa		
		1	2	3	4	5		
6	7	8	9	10	11	12		
13	14	15	16	17	18	19		
20	21	22	23	24	25	26		
27	28	29	30	31				

December								
Su	Мо	Tu	We	Th	Fr	Sa		
1	2	3	4	5	6	7		
8	9	10	11	12	13	14		
15	16	17	18	19	20	21		
22	23	24	25	26	27	28		
29	30	31						





Front cover artwork by Wulla Designs Photos provided by Shontelle Lennon

#### **Contact the Trust**

Phone: 08 8349 0830 Email: trust@amyac.com.au

#### **Application Forms Online**

https://amyac.com.au/trust/am-yac-trust-community-assistance/



